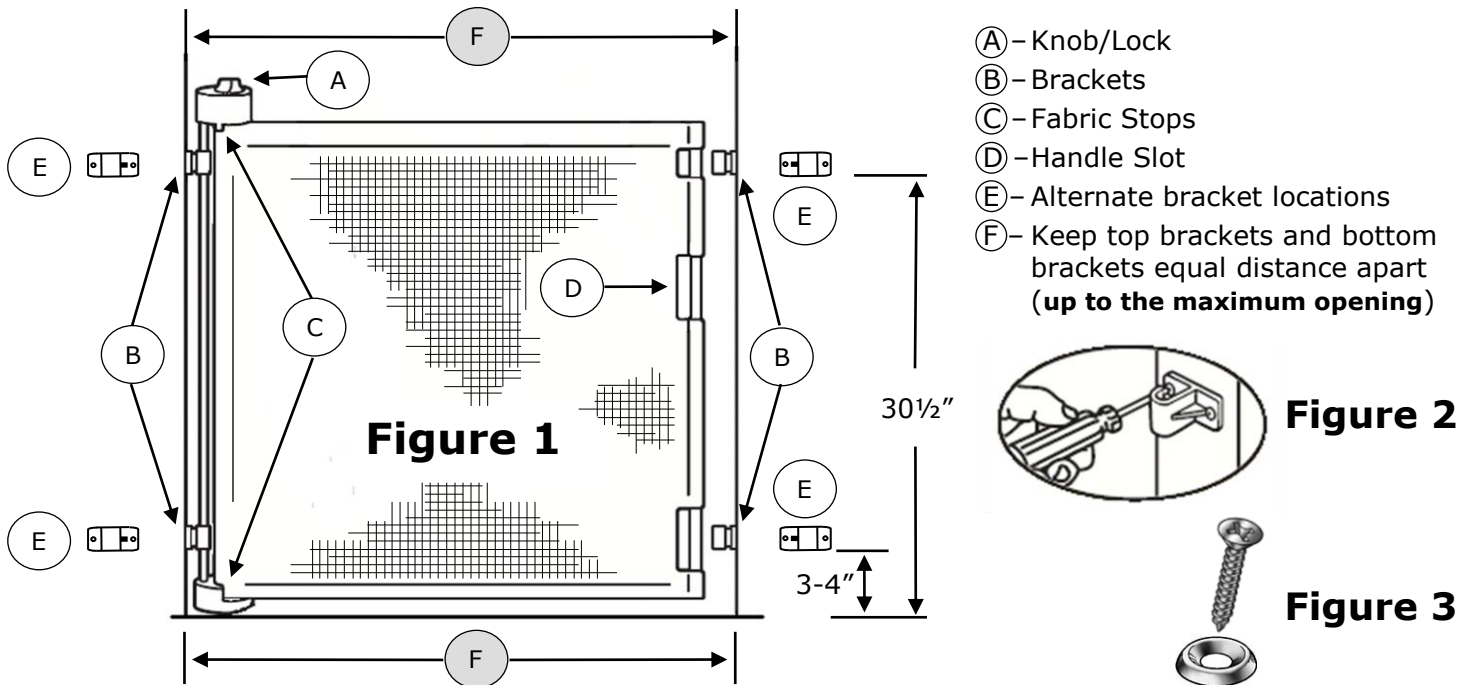


Retract-A-Gate® User's Guide by Smart Retract

A. About Us

Smart Retract represents a new generation of smart, retractable products for your home or business. The Smart Retract family includes award winning, innovative designs such as the Retract-A-Gate® safety gate line of products. Visit us at SmartRetract.com

- B. Parts Included:** 1 Retract-A-Gate, 4 wall brackets, 8 wall bracket screws, 9 washers (1 extra)
Tools needed: #2 Phillips screwdriver, measuring tape, pencil, level



⚠ WARNING: ▶To prevent serious injury or death, securely install gate and use according to manufacturer's instructions ▶This product will not necessarily prevent all accidents Never leave child unattended ▶Use only with the gate securely in the locked position ▶Never use with a child able to climb over or dislodge the gate ▶For use with children 6 months through 24 months

C. Pre-Install (*Before attempting installation, read this entire User's Guide*)

Retract-A-Gate is designed to attach to **either** side of a doorway or stairs. The gate may be mounted directly in the door jam or around the side of a walk-way on the wall (**Fig. 1-E**). When installed around the side of a walk-way, this may require the gate to open beyond its maximum. If so, the brackets must be mounted within the opening to allow for maximum coverage (**Fig. 1-B**).

Stairs: To install at the top of stairs, the gate must be mounted at the highest floor level and a minimum of 6 inches back from the edge of the top step. The bottom level of the staircase is generally the safest installation. The brackets can be attached directly onto your stair posts, or if you do not have the space available on the post or do not want screws in the post, we offer a Stair Banister Adapter Kit which can be purchased from our website.

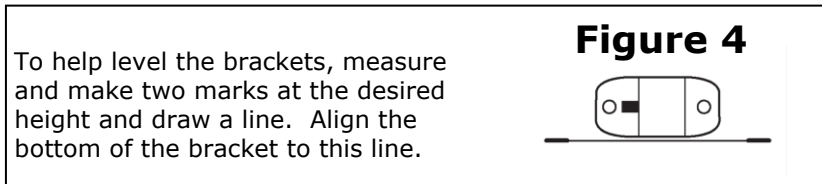
1. Installing the brackets

Each bracket must be mounted so it is level and horizontal, as shown in **Fig. 4**. If the brackets are mounted around the side of a doorway (**Fig. 1-E**), the opening of the brackets must face away from the gate.

If the gate is mounted into hardwood or metal wall studs, predrilled 7/64 inch pilot holes will be required for mounting the wall brackets. *Always drive the screws by hand to avoid damage - never use a power driver.*

Baseboards: If the bottom bracket is mounted on a baseboard, a wall spacer (equal to the baseboard thickness) is required under the upper wall bracket so the brackets are equally spaced from the wall. If the bottom bracket is mounted **above** the baseboard, you may need wall spacers under *both* of the brackets to avoid interference between the bottom of the gate and the baseboard. 5/8" thick Wall Spacer Sets can be purchased from our web site.

- a) Install the top bracket first, so that the **bottom** of the bracket is mounted about 30½ inches off the floor and **level** with the floor (**see Fig. 4 below**). Make sure the screws penetrate a minimum of one inch of solid wood or wall stud and are positioned in the washer as shown in **Fig. 3**. **Do not over tighten the screws**; they should be snug and slightly recessed in the washer.
- b) Mount the lower bracket next so that the **bottom** of the bracket is between 3-4 inches off the floor, level, and plumb (directly beneath the upper bracket).
- c) Repeat steps a) and b) for the other two brackets. Make sure the horizontal distance between the top brackets and the bottom brackets are equal (**Fig. 1-F**).



2. Installing Retract-A-Gate

Attach the gate to **either** side of the doorway by *fully snapping the gate in place* into both brackets, keeping the base of the gate against the floor. That's all there is - installation is complete. It's that simple!

D. How to Operate

1. Push and turn the knob on the top of the gate to the *unlocked* position.
2. Using the handle slot provided (**Fig. 1-D**), pull the fabric across the opening and hook the handle rod into the top and bottom brackets using a slow and smooth motion. Use your right hand to operate when pulling to the left, and use your left hand when pulling to the right.
3. Push and turn the knob to the **Locked** position to secure the fabric.

The gate is now ready for use. To release or retract the gate, reverse the above steps by unlocking the knob and then guiding the fabric back as it automatically rewinds. **For safety, the gate should always be Locked either in the extended or retracted position.** For proper use, always keep the fabric within the fabric stops and the base of the gate against the floor.

E. Maintenance and Considerations

- Retract-A-Gate may be cleaned with mild soap and water as needed. Allow to dry thoroughly.
- When your retractable gate is installed outdoors, it is recommended to bring the gate indoors when not in use. This will help keep the gate cleaner and prolong its life. Do not leave in freezing temperatures.
- Do not use Retract-A-Gate if any components are damaged or missing.
- Never step over or attempt to crawl under the gate.

F. Warranty

Your Retract-A-Gate is warranted to be free from defects in materials or workmanship for a period of one year from the date of purchase. Wear and tear or damage is not covered.

G. Optional Accessories

Please visit our website at **SmartRetract.com/accessories** for more information on accessories available to enhance the use and installation of your Retract-A-Gate.

H. Troubleshooting

1. If hooking the handle rod into the brackets is difficult, verify the following:
 - a. The brackets are level
 - b. The horizontal distances between the top brackets and the bottom brackets are equal (**Fig. 1-F**)
 - c. The brackets are directly vertical (plumb) of each other on each side of the doorway

For best results, use a slow and smooth motion to hook the handle rod to the brackets.
2. Visit our Frequently Asked Questions at **SmartRetract.com/Retract-A-Gate/FAQ** for more information.

I. Product Registration and Customer Service

All products can be registered on our website at **SmartRetract.com/registration** or you may send an email to request a product registration card to **registration@SmartRetract.com** if your registration card is missing or damaged. Product registration provides for updates on products and notices in the rare event of a recall.

Website: www.SmartRetract.com
 Email: info@SmartRetract.com
 Phone: (563) 588-2530

Smart Retract
 2530 Kerper Blvd.
 Dubuque, IA 52001 USA